

Put our service team to the test

Our customers choose Endress+Hauser for services for the same reason they specify our technology: they're assured of a top quality, cost-effective solution. They've also realised that with demands on their engineering and maintenance personnel higher than ever, deploying Endress+Hauser service engineers is an excellent use of resources.

If you're constantly under pressure or need an instant response to handle an emergency, Endress+Hauser's service team is on hand – ready and willing to provide you with the appropriate support. We know that maintenance staff in the process industries are facing huge challenges: with fewer personnel, you have to deal with an increasingly complex installed base of instrumentation and ever-changing technology. Moreover, as downtime kills productivity, you need

to find immediate answers to any instrumentation issue. Endress+Hauser's service team is by your side to offer total support in any situation, whether you need help with breakdown prevention and process optimisation, routine calibration, training or quick diagnosis and repair.

We're experts in delivering a thorough job in the minimum possible time. It's what we do, time and time again.

Responding to our customers' needs

Our service team in the UK is now over 50 people strong. With a wealth of experience and expertise, our field service personnel operate throughout the UK – so wherever you are, we're never far away!



Discover the difference between a supplier and a partner

Way beyond the sale, Endress+Hauser supports customers with a total service package comprising commissioning, calibration and Service Contracts – all dedicated to help our customers maximise the productivity of their installed base. Service Contracts offer more than regular, planned maintenance of your instruments. We can also help to develop a maintenance strategy for your plant

by analysing the potential for standardisation, criticality and obsolescence. By creating a clear picture of your installed base we will help you to find the right level of maintenance, ensuring downtime is kept to an absolute minimum. We can then put in place a bespoke Service Contract, tailored to your exact requirements, as a means to achieving maximum value from your devices.



We know instrumentation, but we also have decades of experience in the varied applications in your industry. We pride ourselves on the training and personal development offered to our field service engineers, ensuring that when they work on your site they're of a recognised Endress+Hauser standard. As they have followed our comprehensive training structure we know that our engineers

are technically proficient, have cross-industry knowledge and are able to comply with national safety standards and regulations. As part of your Service Contract, you will be assigned a dedicated field service engineer who will get to know you and your plant so he can work independently and competently on your site.

Quality calibration

We have the facilities to carry out in-house calibration of almost any flowmeter, whether it was manufactured by Endress+Hauser or a third party. Our water and gas flow rigs are traceable to national standards and meet the requirements of ISO 17025. We can also calibrate level, pressure, temperature and analytical devices in our laboratories. If your instrument cannot be removed from the line, then on-site calibration is the the answer. Our mobile trailers offer the highest flexibility as calibration can be scheduled according to the needs of your process.



Training from the experts

Situated in our Manchester Business Park, our Application, Training & Engineering Centre offers a range of technical training courses to industry - from entry level such as our Introduction to Process Measurement course right through to fully certified PROFIBUS engineering courses. Our standard courses cover all levels of expertise – from those just starting out through to fully qualified engineers wishing to enhance their knowledge. We can also design a course especially for your organisation to address your specific training needs.

Tailor-made solutions

We don't offer a one-size-fits-all service. We will work with you and your team to assess your individual circumstances and needs. Regardless of your industry, the size of your company or your location, we will create a bespoke service solution for you. Trust us to take care of your instrumentation so you can concentrate on your core business.